

Presenter Contact Information and Resources

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Bolman, Lee G. and Terrence E. Deal. Reframing Organizations: Artistry, Choice and Leadership. 2008

Meyerson, Debra E. Rocking the Boat: How to Effect Change without Making Trouble. 2008

Pfeffer, Jeffrey and Robert I. Sutton. The Knowing-Doing Gap: How Smart Companies Turn Knowledge into Action. 2000

Coleman, David. 42 Rules for Successful Collaboration. 2009.

What we hope you can take away from this presentation...

- Listen as much as you talk: there are always two sides to a story; this is especially important if you are new in your position or if your team is new (be reassuring)
- We all work differently: everyone has a different background and a different perspective and we need to be courteous and respect these differences
- Don't take it personally: sometimes when we make things personal we can't see the progress we have made; sometimes we need to step back to see what has been accomplished; remember - it isn't about you, it's about the work
- It isn't a race: sometimes you work really hard for a long time and only make a small amount of progress - that is ok, it is still progress
- Don't get frustrated: this can be a difficult process
- Advocate for yourself or your team: you know what you need to get the job done - make sure you know who to go to and how to speak to that person to get things done